Consumer Terms and Conditions

Galax Sea Cruises & Tours is acting as a mere agent for the Cruise/Airline/Hotel/Transfer SUPPLIERS in selling these travel related services, or in accepting reservations or bookings for services that are not directly supplied by Galax Sea. Galax Sea therefore, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or group members. Unless the term "guaranteed" is specifically stated in schedule, or handling of personal effects.

GalaxSea shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Traveler is herby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

Cancellation Penalties/Fees:

After September 1, 2019 \$25 per person handling fee

After November 8, 2019 \$300 per person, plus any other non-refundable services

After November 30, 2019 75% of package total, per person, plus any non-refundable services

After January 3, 2020 Full Penalty

Travel Protection Insurance is available for purchase on your package. Cancellation fees are charged regardless of your reason to cancel. Our comprehensive travel insurance plan is offered thru Travel Guard Insurance Services. This plan is designed to help protect you and your vacation investment. Our plan includes cancellation coverage, baggage coverage, and medical coverage. To purchase this insurance plan your premium should be paid at time of deposit. However, you may add the plan up until final payment (November 8, 2019). Your policy does not go into effect until your premium is paid. Once purchased this premium is non-refundable. A description of the policy will be provided with your travel documents. The plan benefits are per person and are as follows:

| Travel Insurance Benefit (for covered reasons) | Maximum Benefit Amount |
|--|------------------------|
| Trip cancellation | Up to Trip Cost |
| Trip interruption | 150% of Trip Cost |
| Missed Connection | \$ 250.00 |
| Travel delay (up to \$150 per day) | \$ 750.00 |
| Baggage and personal effects | \$ 1,000.00 |
| Baggage delay | \$ 250.00 |
| Medical expense | \$ 25,000.00 |
| Emergency Medical Transportation | \$ 250,000.00 |
| Accidental Death & Dismemberment | \$ 25,000.00 |
| Travel Guard Assist | included |
| 24 Hour Live Travel | Included |

This group travel protection plan coverage will also include a pre-existing medical waiver if purchased with your first trip deposit. Or you can elect to purchase anytime up until final payment (September 20, 2019).

Inside Room Package\$50 per person (\$85 single)Ocean View Package\$60 per person (\$95 single)Balcony Room Package\$100 per person (\$180 single)