

## CONSUMER TERMS & CONDITIONS – Highlights of Ireland & Scotland

GalaxSea Cruises & Tours and Jim & Susan Jackson are acting merely as an agent, on behalf of the Travel Suppliers, in selling these travel-related services, or in accepting reservations or bookings for services that are not directly supplied by GalaxSea or Jim & Susan Jackson (parties). These parties, therefore, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such Travel Suppliers, which would result in any loss, damage, delay, or injury to you or your traveling companions or group members. Unless the term "guaranteed" is specifically stated in schedule, or handling of personal effects.

These parties shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases or pandemics, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Traveler is hereby warned of the above risks, as well as the possible travel industry bankruptcies, medical, and climatic disruptions, and is advised to obtain appropriate insurance coverage against these risks. Traveler's booking deposit, retention of tickets, reservations, or bookings made after receiving deposit shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

### **Cancellation Penalties/Fees:**

<b>After Deposit</b>	<b>\$900 per person</b>
<b>After May 1, 2021</b>	<b>\$1800 per person</b>
<b>After July 9, 2021</b>	<b>50% of trip cost per person</b>
<b>After August 9, 2021</b>	<b>Non-refundable / Full Penalty</b>

### **Trip Mate (Cosmos Sponsored) Travel Protection Plan**

The Travel Protection Plan included with your trip costs, is sponsored by Globus and administered by Trip Mate. Cancellation fees are charged regardless of your reason to cancel. This plan is designed to help protect you and your vacation investment, should something happen and prevent you from traveling. Our discounted group plan includes cancellation coverage, baggage coverage, and medical coverage. A full description of the policy will be provided with your travel confirmation. This plan is separate from the Peace of Mind rebooking benefit offered by Globus. The insurance plan is designed to protect you for unforeseen events that happen to you.

**Group Insurance Premium is \$299.00 per person and it has been Included in our trip package costs.**

### **Cosmos Peace of Mind Policy**

Because of the uncertainty with travel at this time, Cosmos will protect your deposit funds should you change your mind about traveling on the trip this year. This policy does not provide for a refund, but allows you to move 100% of your funds to another trip with Cosmos. You can rebook for next year, or you can move the funds into another tour or travel program offered thru Cosmos or their family of vacation products. This policy is in effect from the time you book, until your final payment date. Should you make your final payment and plan to travel, your option to rebook falls under the listed penalty guidelines and will result in additional costs. Should Cosmos elect to cancel the tour after your final payment, those refund or rebooking options will be announced at the time of cancellation notification.

For any other questions or concerns, please contact us to discuss.

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