

Consumer Terms and Conditions

GalaxSea Cruises & Tours, and Zimmer Radio are acting as a mere agent for the Cruise, Airline, & Hotel SUPPLIERS in selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by GalaxSea Cruises & Tours or Zimmer Radio (parties). These parties, therefore, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or group members. Unless the term "guaranteed" is specifically stated in schedule, or handling of personal effects.

These parties shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, pandemics, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Covid-19 Advisement: Due to the nature of the covid-19 situation, please note that a vaccine or negative test may both be required. Traveling during this pandemic has health risks, and could possibly include limited services, closed experiences, and the trip could cancel all together. While GalaxSea & Zimmer fully intend to travel, there are items beyond our control with the pandemic.

Traveler is warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

Cancellation Penalties/Fees:

After Deposit	Travel insurance premium is non-refundable
After December 1, 2021	\$100 per person, plus any non-refundable services
After February 19, 2022	\$300 per person, plus any non-refundable services
After April 19, 2022	\$1000 per person, plus any non-refundable services
After May 29, 2022	75% of package total, per person, plus any non-refundable services
After June 29, 2022	Full Penalty

Travel Protection Insurance is available for purchase on your package. Cancellation fees are charged regardless of your reason to cancel. Our comprehensive travel insurance plan is offered thru Travel Guard Insurance Services. This plan is not an Any Reason cancellation option. Only specific events are covered. This plan is designed to protect you and your vacation investment. Our plan includes cancellation coverage, baggage coverage, and medical coverage. Once purchased this premium is non-refundable. The plan benefits are per person and are as follows:

Travel Insurance Benefit (for covered reasons)	Maximum Benefit Amount
Trip cancellation	Up to Trip Cost
Trip interruption	125% of Trip Cost
Missed Connection	\$ 750.00
Travel delay (up to \$150 per day)	\$ 500.00
Baggage and personal effects	\$ 1,000.00
Baggage delay	\$ 500.00
Medical expense	\$ 20,000.00
Emergency Medical Transportation	\$ 50,000.00
Non-Flight Accidental Death & Dismemberment	\$ 50,000.00

If plan coverage is purchased with deposit, it will also include a pre-existing medical waiver.

Cost of Group Insurance Plan

Inside - \$219 per guest	Ocean View - \$269 per guest
Verandah - \$319 per guest	Concierge/Aqua Class - \$339 per guest

Single Occupancy Inside room \$319; Single Ocean view \$389; Single Verandah \$499