

Consumer Terms and Conditions

GalaxSea Cruises & Tours, and its authorized hosts, are acting as mere agents for the Tour company, Airlines, and Hotel – known as the SUPPLIERS. We are selling travel related services, or in accepting reservations or bookings for services that are not directly supplied by GalaxSea; or its authorized hosts (known as “parties”). These parties, therefore, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such suppliers, which result in any loss, damage, delay, or injury to you or your companions or group members.

These parties shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, pandemics, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler’s retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

Cancellation Penalties/Fees:

After deposit	\$250 per person, plus Travel insurance premiums
After October 7, 2022	\$500 per person, plus any non-refundable services
After November 21, 2022	50% of package, per person
After December 28, 2022	Full Penalty

Travel Protection Insurance is available to purchase (starting at \$99.99 per traveler). We highly recommend you protect yourself as cancellation fees are charged regardless of your reason to cancel. You and your vacation investment are protected with either plan, and they also include medical coverage, emergency evacuation, and lost/delayed baggage benefits. A full description of the policy will be provided with your final travel documents. The plan benefits are per person and are as follows:

Travel Credit Plan (\$99.99 per person - \$124.99 Single)

Any-Reason Cancellation
Trip cancellation
Trip interruption
Missed Connection / travel delay
Baggage and personal effects
Baggage delay
Medical expense
Emergency Medical Transportation

Maximum Benefit Amount

Future travel credit value, less insurance costs
Amount of trip cost
Amount of trip cost
up to \$3,000
up to \$1,000 for lost belongings
up to \$300 for delayed luggage
\$50,000.00
\$75,000.00

Cash Back Plan (\$229.99 per person - \$284.99 Single)

Includes same coverages as plan above, except – money back for any reason, less insurance costs, and any non-refundable fees.

Regardless of plan selected, payment is required with your first initial deposit. Travel insurance premium is non-refundable once purchased. This plan cannot be added after your trip deposit.