Consumer Terms and Conditions

GalaxSea Cruises & Tours, and their representatives are acting as a mere agent for the Cruise, Tour Airline, & Hotel SUPPLIERS in selling these travel related services, or in accepting reservations or bookings for services that are not directly supplied by GalaxSea Cruises & Tours. Therefore; GalaxSea, and their representatives, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such suppliers, which may result in any loss, damage, delay, or injury to you or your companions or group members. Unless the term "guaranteed" is specifically stated in schedule, or handling of personal effects.

GalaxSea and its representatives shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, pandemics, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Covid-19 Advisement: Due to the nature of the covid-19 situation, please note that a vaccine or negative test may both be required. Traveling during a covid risk situation has health risks, and due to circumstances beyond anyone's control could result in limited services, closed experiences, and the trip could cancel all together. While GalaxSea fully intends to travel, there are items beyond our control with the pandemic. Recent trends indicate nothing to worry about, but we're advising you of the risk.

Traveler is warned of the above risks as well as possible travel industry bankruptcies and medical and climatic disruptions, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

Cancellation Penalties/Fees:

After Deposit \$100 per person, plus Travel insurance premium is non-refundable

After December 1, 2022 \$200 per person, plus any non-refundable services
After March 1, 2023 \$500 per person, plus any non-refundable services
After April 29, 2023 \$1000 per person, plus any non-refundable services

After May 29, 2023 75% of package total, per person, plus any non-refundable services

After July 2, 2023 Full Penalty

Travel Protection Insurance is available for purchase on your package. We have a wide range of insurance programs available to protect your investment. Cancellation fees are charged regardless of your reason to cancel. Only specific events are covered, but the comprehensive plans include cancellation coverage, baggage coverage, and medical coverage during your trip. We will provide a customized insurance quote once you join our trip.