## **CONSUMER TERMS & CONDITIONS**

GalaxSea Cruises & Tours, Wendy Charlton, and Shannon Brodie are acting merely as an advisor/agent/representative, on behalf of the Travel Suppliers in selling these travel-related services, or in accepting reservations or bookings for services that are not directly supplied by GalaxSea, or Wendy/Shannon, who are hereby referred to as "these parties". These Parties, therefore, shall not be responsible for breach of contract or any intentional careless actions or omissions on part of such Travel Suppliers, which would result in any loss, damage, delay, or injury to you or your traveling companions or group members. Unless the term "guaranteed" is specifically stated in schedule, or handling of personal effects.

These Parties shall not be responsible for any injuries, damages or losses caused to any traveler in connection with terrorist activities, social or labor unrest, mechanical or construction failures or difficulties, diseases, pandemics, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside of their control. These parties are not responsible for cancellation of any service/s and or refunds from any supplier or carrier that may cease operations.

Traveler is hereby warned of the above risks, as well as the possible travel industry bankruptcies, medical, and climatic disruptions, and is advised to obtain the appropriate insurance coverage against these risks. Traveler's booking deposit, retention of tickets, reservations, or bookings made after receiving deposit shall constitute consent to the above and an agreement on his/her part and is expected to convey the contents hereto to his/her travel companions or group members.

## **Cancellation Penalties/Fees:**

After Initial Deposit \$500 per person, plus any non-refundable services After 2<sup>nd</sup> Deposit \$1000 per person, plus any non-refundable services

After Final Payment 50% of trip cost per person, plus any non-refundable services

After April 31<sup>st</sup>, 2025 80% of trip cost per person After May 17<sup>th</sup>, 2025 Non-refundable / Full Penalty

## Travel Protection Insurance

Travel Insurance is available for your package, and is highly recommended. Cancellation fees are charged regardless of your reason to cancel. Our comprehensive travel insurance plan is offered thru Travel Guard Insurance Services. This plan is designed to help protect you and your vacation investment. Our discounted group plan includes cancellation coverage, baggage coverage, and medical coverage. Your policy does not go into effect until your premium is paid. Once purchased this premium is non-refundable. You may add the plan until final payment (July 14, 2023). A description of the policy will be provided with your travel documents. The plan benefits are per person and are as follows:

BENEFIT
Pre-Departure Trip Cancellation
Post-Departure Trip Interruption
Travel Delay (up to \$100 per day)
Accidental Death & Dismemberment
Baggage and Personal Effects
Baggage Delay
Medical Expense/Emergency Assistance
Accident and Sickness Medical Expense

\*\*Travel Delay (up to \$100 per day)
\$ 500.00
\$ \$25,000.00
\$ 1,000.00
\$ 100.00

Accident and Sickness Medical Expense \$25,000.00
Emergency Evacuation and Repatriation \$50,000.00
24 Hour Worldwide Assistance Service Included

## **Group Insurance Premium is \$389.00 per person (\$479 Single)**

Other insurance plans may be an option to consider. We will advise you after deposit if there are others to consider.